How to connect to Eduroam Wireless Network

Help guide

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Jump to the setup instructions for your device:

Notes:

User name must be in this format:
username@swin.edu.au (your username is your
student number/SIMS ID)

Actual look and feel may differ depending on your
version of operating system and device vendor.

Microsoft Windows

To remove old eduroam profile:

- Click **Windows Start Button** > **Settings** > **Network and Internet**
- On the left-menu click **Wi-Fi**, then click **Manage known networks** link on the right
- Select **eduroam** from the list and click **Forget**

To connect to eduroam:

- Click on the **Show Hidden Icons** arrow in the task bar, then the **Wireless Networks** icon
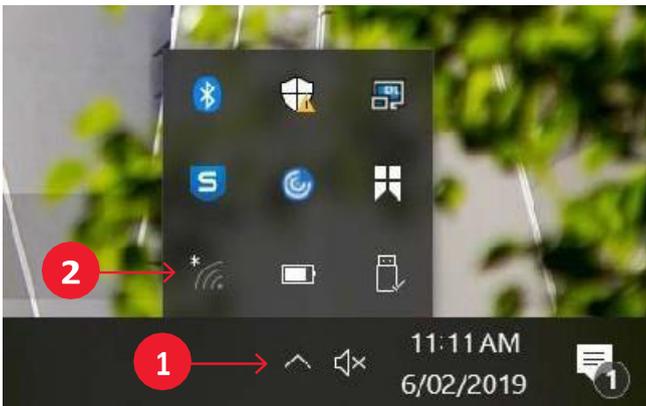
- Select **eduroam** network
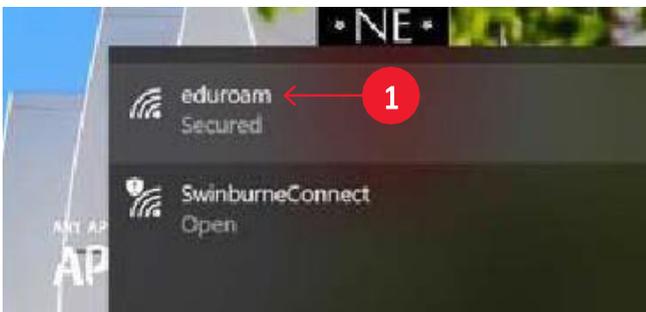
- Check **Connect automatically** and click the **Connect** button
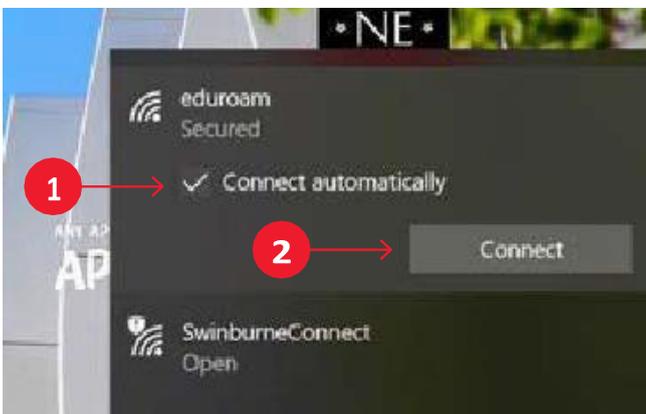

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- A security prompt will appear – click the **Connect** button

- Enter **username@swin.edu.au** as your username followed by your **password**, then the **OK** button


- You have now successfully connected to eduroam

MacOS

To remove old eduroam profile:

- Open **System Settings** ⚙
- Click **WiFI** 📶
- Click **Details** next to **eduroam** then **Forget this network** then **Remove**
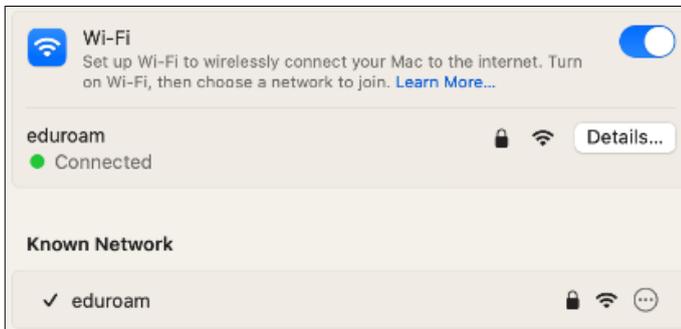
To re-connect to eduroam:

- Whilst still in **System Settings** hover over **eduroam** from the **other networks** list and choose **Connect**
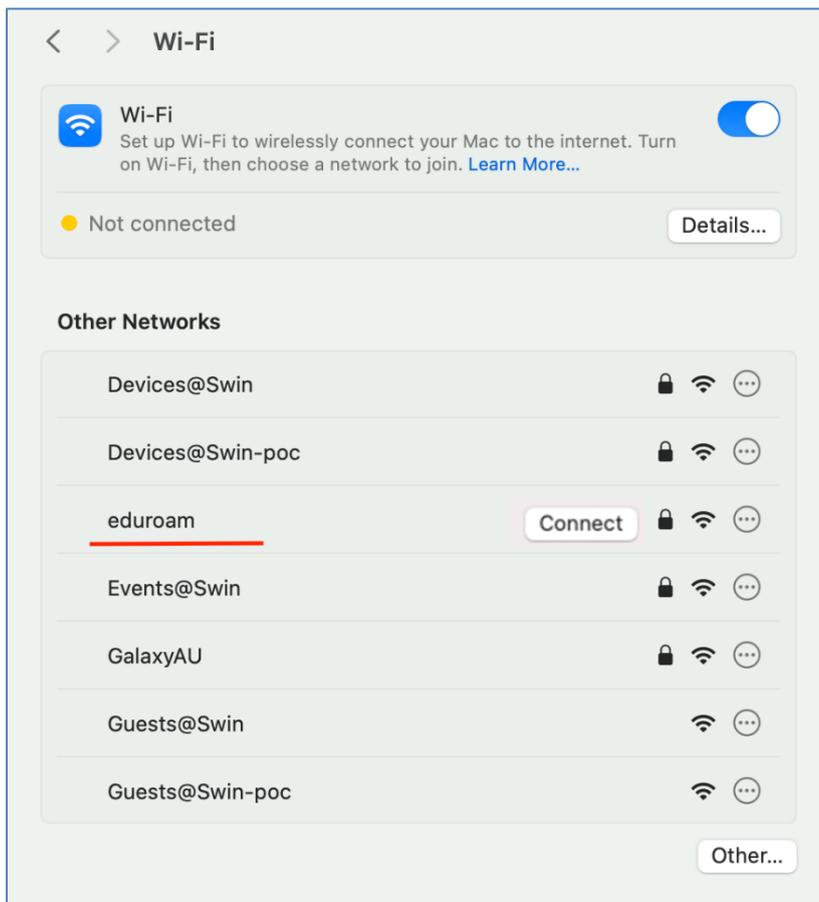
- When prompted, enter your **username@swin.edu.au** as your username followed by your **password** and click the **Join** button
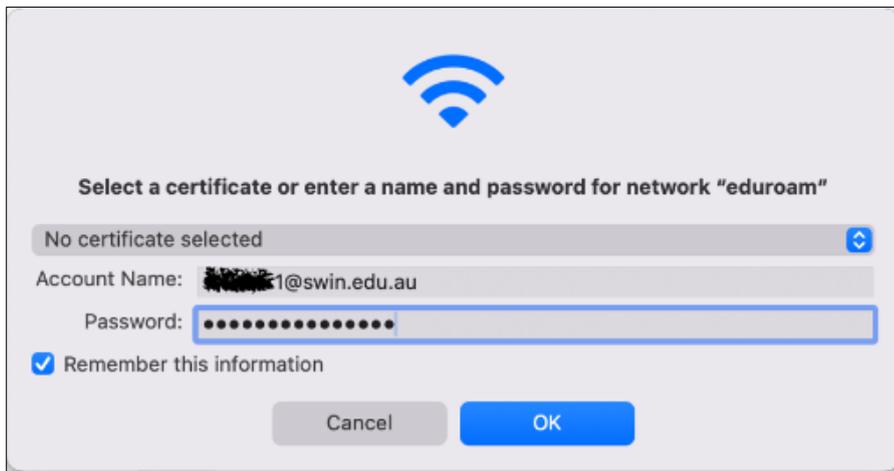
Internal

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- You will be prompted to review and accept the certificate for eduroam
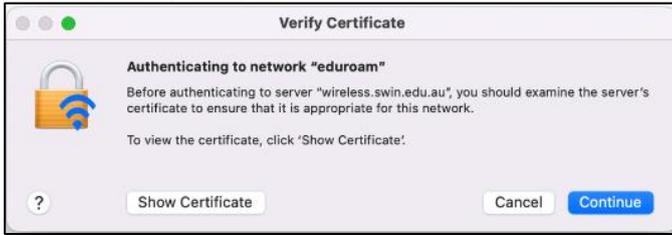
- Ensure that the certificate is correct by clicking **Show Certificate** and reviewing the details.
  Please ensure that 'wireless.swin.edu.au' is issued by DigiCert Certificate Authority.
  Once the details are verified, accept the certificate by clicking **OK** and **Continue**.
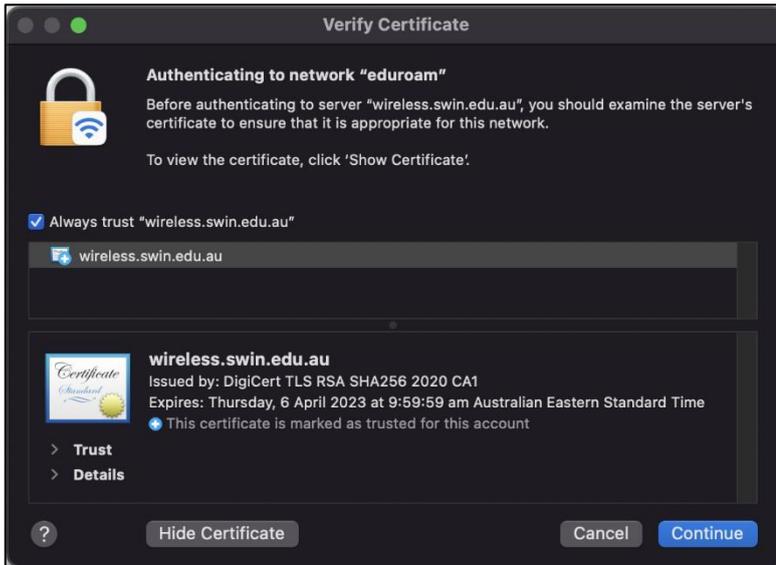
- If prompted enter the **username** and **password** for your mac to add the certificate to keychain

- Your Mac will now attempt to connect to eduroam. Once connected, you can verify the connection from the WiFi Menu

Internal

iOS (iPhone and iPad)

To remove old eduroam profile:

- Open **Settings** and then **Wi-Fi**

- Tap the ⓘ next to **eduroam** from the list and tap **Forget this Network**

To connect to eduroam:

- Tap **Settings** > **Wi-Fi**, then select **eduroam**

- When prompted, enter your **username@swin.edu.au** as your username followed by your **password**, then tap **Join**
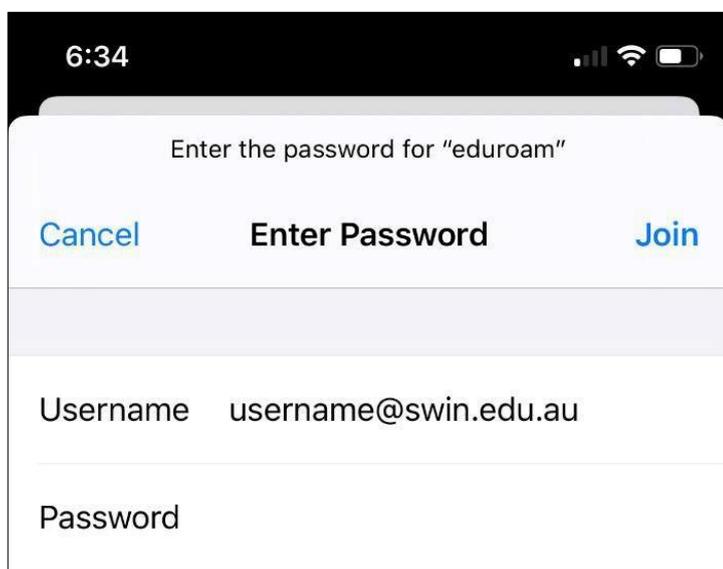

- You will be prompted to trust the certificate 'wireless.swin.edu.au'.
  Please ensure it is issued by DigiCert Certificate Authority.

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- Please ensure that 'wireless.swin.edu.au' is issued by DigiCert Certificate Authority. Tap **Accept/Trust** certificate to get connected
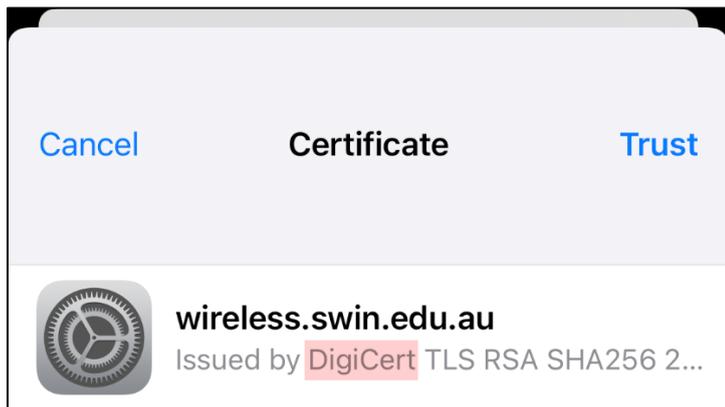
- You have now successfully connected to eduroam
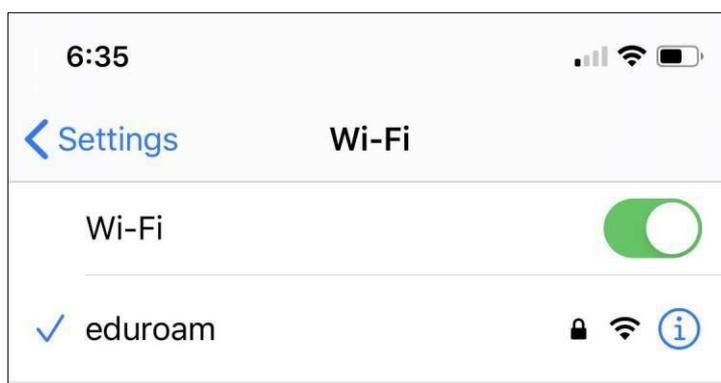
Android

To remove old eduroam profile:

- Go to **Settings** > **Wi-Fi**
- Press and hold **eduroam** and tap **Forget Network**
- Tap on **eduroam** to configure again

To connect to eduroam:

- go to **Settings** > **Wi-Fi**
- Tap on **eduroam**

- Select '**PEAP**' for EAP method
- Select '**MSCHAPV2**' for Phase 2 authentication

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For Android versions 11 and above:

- Select **Use System Certificates** from CA Certificate option
- Select **Do Not Verify** from Online certificate status option
- Enter **swin.edu.au** as Domain

For older Android versions

- select **Do Not Validate Certificate** from CA Certificate option
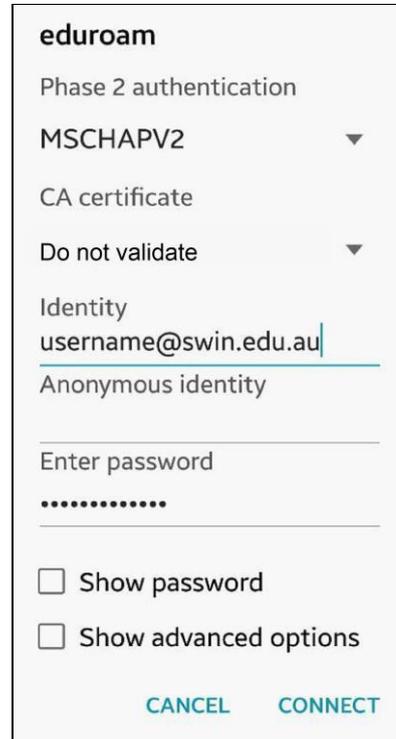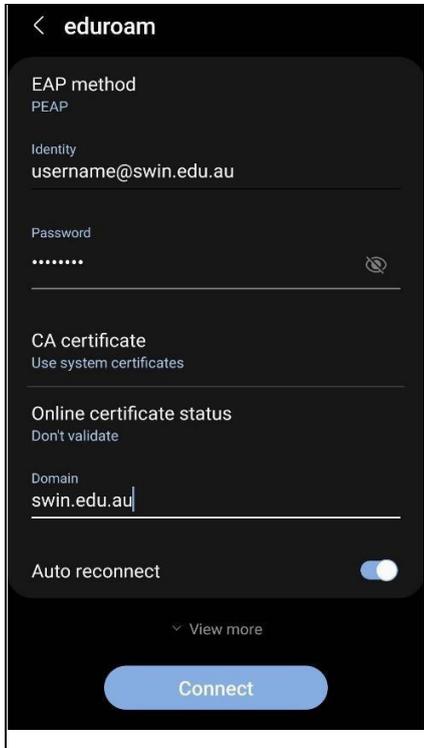
Recent Android   **Older Android**

- Enter **username@swin.edu.au** as your Identity followed by your **password**, then tap **Connect**

- You have now successfully connected to eduroam
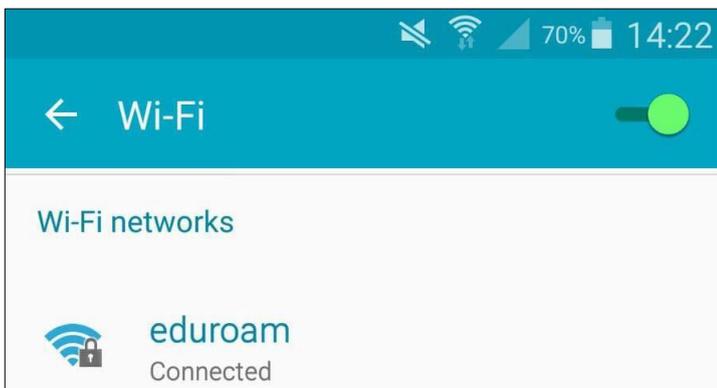
Linux

Please use the following settings to configure eduroam:

- Wireless Security mode: **WPA & WPA2 Enterprise**
- EAP Method: **Protected EAP (PEAP)**
- CA certificate: **None**
- PEAP Version: **Automatic**
- Inner Authentication: **MSCHAPv2**
- Username: **username@swin.edu.au**
- Password: **(Your Password)**