

SWINBURNE UNIVERSITY OF TECHNOLOGY

MELBOURNE, AUSTRALIA

Accommodation Guide



Welcome to Swinburne

Swinburne University of Technology is one of Australia's leading teaching and research universities. Named in the top 400 universities worldwide and top three in Melbourne, Australia by the 2015 Academic Ranking of World Universities, Swinburne welcomes international students from more than 100 countries.

Swinburne is a progressive university with campuses in the inner and eastern suburbs of Melbourne, Australia. Our campuses offer supportive, secure and peaceful environments with state-of-the-art multimedia lecture theatres, many new and refurbished buildings, well-stocked libraries, up-to-date computer labs and wi-fi connectivity.

With a reputation for quality education and focused research, Swinburne attracts highly qualified academics and educational leaders.

In 2015 Swinburne was ranked for the first time in the world's top universities under the age of 50 by the QS World University Rankings and the Times Higher Education University World Rankings.

At Swinburne, our focus is on preparing students for a successful career. We regularly consult with industry to develop and review our courses, and we employ a range of delivery and assessment models.



Living in Melbourne

About Melbourne

Smart, captivating, multicultural, unique, fun, trend-setting, individual and welcoming, Melbourne is the capital city of Victoria and home to four million people.

In 2012 Melbourne was named the world's most liveable city by the Economist Intelligence Unit's Global Liveability Survey, and is known as Australia's cultural, culinary and sporting capital. A mild climate, magnificent architecture, an extensive public transport network and beautiful parks and public spaces make living in Melbourne a great experience.

Living costs

Living costs will depend on the accommodation you choose and the lifestyle you lead, and as such all costs in this section are indicative only.

You will require approximately A\$23,000 to A\$30,000* per year for ongoing living costs (not including tuition fees or airfares). Add to this a budget of approximately A\$2300 to A\$5000 for the initial costs of establishing yourself in Melbourne and approximately A\$1000 to A\$2000 if you need to purchase a computer.

Here is a sample of Melbourne prices*:

- overseas phone card: A\$10 (for 1200 minutes)
- loaf of bread: A\$3.00-A\$6.00
- espresso coffee: A\$3.00-A\$4.00
- can of Coca-Cola: A\$2.00
- Big Mac: A\$4.80
- take-out main meal: A\$8.00–A\$15.00
- daily newspaper: A\$1.50
- student movie ticket: A\$15.50.
- * All prices are provided as a guide only.

Your accommodation costs will be your biggest financial burden. Usually accommodation near campus is more expensive than in outer suburbs, but you also need to consider transportation costs and amount of time spent travelling.

You will also need to budget for textbooks and learning materials; food; and electricity, gas and phone bills.

Visit www.swinburne.edu.au/student/ international/melbourne/expenses.html







Accommodation options

From the on-campus Residential College and student apartments, to off-campus rooms and houses, there is a range of housing options available.

Make sure you take your time and think carefully before you choose where to live. Students can sometimes commit themselves to contracts that they later regret.

Following is a checklist of things to consider when choosing your accommodation:

- **Cost**. Properties close to the university and city centre can be expensive.
- Size. Does the property suit your needs?
- Location. How long will it take you to travel to and from the campus?

- Facilities. Does the property have everything you need?
- Transport. Is the property close to public transport? What will be the daily cost, travel time or parking cost?
- Living arrangements. Will you live on your own or share with other students?

Do not sign a contract if you do not understand it. Swinburne housing advisers are available to talk to if you need help. **Note:** The information provided should be treated as a guide only. Except for the Swinburne Residential College and Apartments, the accommodation referred to in this publication is not owned or operated by Swinburne University of Technology, nor do they have any affiliation with the university. All prices are correct at the time of printing, but are subject to change.

Off-campus and on-campus options

The main off-campus and on-campus accommodation options are outlined in the following table.

	PRIVATE RENTAL ACCOMMODATION	SHARE ACCOMMODATION	HOMESTAY	ON-CAMPUS ACCOMMODATION
Description	Renting your own unfurnished apartment or house	Sharing a rental house or apartment with other students	Living in a furnished bedroom as a guest in a local family's home	Living in a single furnished room in an apartment or college, usually sharing the apartment with other students
Cost	Hawthorn and inner-city suburbs A\$200-A\$350 per week (1BR) A\$300-A\$450 per week (2BR) plus bills (A\$20-A\$30 per week) Outer suburbs A\$180-A\$250 per week (1BR) A\$200-A\$350 per week (2BR) 	 Hawthorn and inner-city suburbs A\$150-A\$200 per week plus bills Outer suburbs A\$120-A\$170 per week plus bills 	A\$295 per week, including two to three meals per day and bills (except telephone and internet)	 Swinburne student accommodation A\$250-A\$370 per week per person
Contract	Minimum 12 months	Varies	Minimum four weeks	Varies
Advantages	IndependentCan choose what you want	 Cheaper than other options Independent Meet new friends 	 Learn about the Australian lifestyle Family orientated environment Utility costs included 	 Close to university facilities Meet friends Shops, restaurants and public transport nearby Utility costs included
Disadvantages	 Must buy furniture May have to find share mate Very difficult to break lease Utility costs not included 	 Living with people who you don't know and may have a different lifestyle from you Utility costs not included 	 Limited privacy Have to fit in with the family's lifestyle 	More expensive than other options
Procedure	 Locate property Inspect property Lodge application Sign the lease contract Connect utilities Move in 	 Locate property Inspect property Sign the lease contract Move in 	1. Apply online 2. Pay fees 3. Move in	 Apply directly to the provider Receive an offer Sign the lease contract Move in
Contact	www.domain.com.au www.realestate.com.au www.realestateview.com.au	www.swinburne.studystays.com.au	www.swinburne.edu.au/stuserv/ accommodation/off-campus/ homestay.html	www.swinburne.edu.au/stuserv/ accommodation/on-campus/

Popular suburbs

The following table lists the suburbs surrounding Swinburne's campuses that are favoured by international students.

TRAVELLING DISTANCE BY PUBLIC TRANSPORT	HAWTHORN CAMPUS	WANTIRNA CAMPUS
Less than 30 minutes	Camberwell, Carlton, Carnegie, Glenhuntly, Glen Iris, Hawthorn, Kew, Melbourne, Murrumbeena, Richmond, Southbank	Ringwood, Wantirna, Vermont
More than 30 minutes	Ashburton, Box Hill, Burwood, Clayton, Coburg, Dandenong, Footscray, Glenroy, Preston	Burwood, Blackburn, Forest Hill

On-campus accommodation

Swinburne's on-campus accommodation at the Hawthorn campus provides housing for more than 600 students from across Australia and around the world – making it a great place to meet new people and make lifelong friendships!

Accommodation options include dormitorystyle living, single or shared apartments, and deluxe townhouse-style apartments.

Students staying in Swinburne's on-campus accommodation benefit from immediate access to the university and all its facilities, as well as nearby services including a train station, supermarkets, restaurants, shops and banks.

Visit www.swinburne.edu.au/stuserv/ accommodation/on-campus

Swinburne Residential College

The Residential College is home to 84 Australian and international students every year. Residents have their own individual rooms and share bathrooms, a kitchen, study rooms and other common areas with their fellow residents. Rates range from A\$315 to A\$337 per week, including breakfast.

Swinburne Student Apartments

Swinburne apartments range from studio apartments for those who prefer their own private space, to two-, three- and four-bedroom apartments for those who enjoy living with other students. Rates range from A\$250 to A\$370 per week per person, including gas, water and electricity.



Off-campus accommodation

Due to the varying nature of off-campus accommodation costs, all costs in this section should be taken as a guide only.

Visit www.swinburne.edu.au/stuserv/ accommodation/off-campus

Share and private rental accommodation

You can choose to rent an apartment on your own, or share a rental house or apartment with other students.

You cannot pre-book share accommodation, so if you are seeking this type of accommodation, we recommend you choose a short-term option for when you first arrive, and then look for a place to rent after you have settled in.

Note: Do not hand over any money or sign a rental contract before inspecting the property. You must make your own enquiries and satisfy yourself regarding the integrity of the accommodation provider and whether the condition of accommodation is appropriate.

See pages 7–9 for more information about organising share and private rental accommodation.

Homestay

Homestay is an opportunity for you to live with a local Australian resident or family. It is a great way to develop your English skills, make new friends and experience the Australian lifestyle. Homestay is offered through the Australian Homestay Network (AHN).

Homestay includes:

- a furnished private room in a family environment
- two meals per day Monday to Friday (breakfast and dinner), and three meals on Saturday and Sunday
- household utilities (e.g. electricity and gas)
- homestay host and student support
- AHN 24/7 professional phone support
- AHN insurance.

After the initial 28-day stay, students over the age of 18 may choose further options.

Homestay fees vary depending on the type of meal and room options chosen. You can expect to pay A\$295 per week for the first 28 days. Bookings should be made at least 10 days prior to arrival.

A placement fee of approximately A\$240 and one month's homestay payment must be paid by the student prior to the placement commencing. For more information about homestay accommodation, visit www.swinburne.edu.au/ stuserv/accommodation/off-campus/ homestay.html

Alternatively, you can contact AHN directly. Telephone 1300 697 829 (within Australia) or +61 2 8905 0321 (outside Australia). Or you can email info@homestaynetwork.org

Visit **www.homestaynetwork.org/student** to book a homestay.

Student residences and apartments

A range of students apartments, residences and rooming houses are available for long-term accommodation. They vary in price and quality.

Hawthorn campus area

- Hawthorn House:
- www.studenthostel.net/hostel.php?id=HAWKew Student Residence:
- www.kewstudentresidence.com.auRiversdale Residence:
- www.riversdaleresidence.com.au
- UniLodge Vivida: unilodge.com.au/lodge/viveda/
- Various apartments, Hawthorn: www.castrangilbert.com.au www.littleresidential.com.au www.s-h-a.com.au

Prahran area

• Various apartments, Prahran: www.castrangilbert.com.au www.s-h-a.com.au

Melbourne CBD area

- Arrow on Swanston: www.arrowonswanston.com.au
- UniLodge Melbourne
 https://unilodge.com.au/city/melbourne

Croydon and Wantirna area

- Dorset Gardens Hotel
 - A five minute walk from Croydon Campus
 - 3.5 star Motel style units with ensuite bathroom available in Double and Twin Share
 - Rates from \$88 per night

335 Dorset Rd, Croydon Telephone: +61 3 9728 6211 Email: info@dorsetgardens.com.au www.dorsetgardenshotel.com.au

- Hotel Cavalier
 - A five minute walk from Wantirna campus
 - Hotel style rooms with ensuite bathroom
 - Rate from \$99 per night

343 Stud Rd, Wantirna Sth Telephone: +61 3 9801 9733 Email: hotelcavalier@hghotels.com.au www.hghotels.com.au

- Punthill Knox
 - A five minute walk from Wantirna campus
 - A fully furnished apartment
 - Rate from \$145 per night

337 Stud Rd, Wantirna Sth Telephone: 1300 731 299 Email: info@punthill.com.au www.punthill.com.au

Arranging share accommodation

Share accommodation is where you jointly rent a private property with others. The property is usually unfurnished and rent is paid to the landlord or real estate agent.

Alternatively, you can move into an established share household. The property is usually furnished and rent is paid to the head tenant. If you are moving into an established share house, you should ask to see written consent for you to move into the property from the landlord or real estate agent.

Generally, in share accommodation situations each person has their own bedroom, while the rest of the facilities in the household are shared. Household chores and cooking are often shared, although cooking is sometimes done individually.

To share successfully it is important to establish some rules with those with whom you will be sharing. Having things in writing before you move in can avoid arguments and disputes later on.

The benefits of sharing include meeting new people, learning about different cultures, developing your own independence and sharing some costs. Sharing can also be challenging and unsettling for some people and may not be the most suitable option for everyone.

Follow these steps to find and book share accommodation. If you need assistance, contact a Swinburne housing adviser, or for more information visit www.swinburne.edu. au/international/accommodation

1. Look for properties

Swinburne has a database of housing vacancies around each campus. Visit http://swinburne. studystays.com.au to sign up as a future student and search the database.

Other useful websites to search include:

- http://au.easyroommate.com
- www.flatmatefinders.com.au
- www.flatmates.com.au
- www.gumtree.com.au
- www.realestate.com.au
- www.share-accommodation.net

Also check noticeboards around your campus and community, as well as the property section of newspapers. You can also contact the university's student clubs and societies. There is a range of factors to consider when looking for share house accommodation:

- Do you want to live with male or female students, or both?
- Do you want to live with international students or Australian residents?
- Do you mind living with people who have different religious beliefs?
- Do you mind living with people who smoke or drink alcohol?
- Do you mind sharing a bathroom?

Rental costs

Rental costs vary according to the location and quality of the accommodation. You will also need to budget for utilities (gas, water, electricity), which cost approximately A\$20 to A\$30 per week.

2. Inspect the properties

Once you have found accommodation that seems suitable you will need to contact the provider to arrange a time to inspect the property.

Use the following checklist:

- Is there a written agreement about how the household will operate?
- How are the bills shared and how will the money be collected?
- Is cooking shared or does each resident cook their own meals?
- How are other house duties (e.g. cleaning and shopping) shared?
- Will the accommodation be a good environment for you to study?
- Are you allowed to use the other tenants' furniture and belongings?
- What is an acceptable level of noise?
- Do you mind the other tenants' friends visiting or staying over?
- Do the tenants have the same likes and dislikes as you (e.g. food, hobbies)?
- Would you be comfortable living with these tenants?

3. Sign the lease and pay the bond

Once you have decided where you want to live, you will need to sign a lease contract, and pay the first month's rent and a bond.

The lease

The lease is a legal contract between the tenants and the real estate agent or landlord. You will need to go to the real estate agent or landlord with the other tenants to add your name to the lease. The other tenants' names must also be on the lease. If you are moving into an established share house, you should still have a signed written agreement with the landlord or head tenant. Make sure you keep a copy of the lease or agreement.

If you need advice on the contract, you can call the Tenants Union of Victoria advice line on 9416 2577 or visit **www.tuv.org.au** for more information.

The bond

Once you have signed the lease, you will need to pay the first month's rent and a bond, which is a security deposit equal to one month's rent. The bond is usually returned to you when you move out of the residence, provided there has been no damage to the property.

You must fill in a bond lodgement form, and the agent or landlord will lodge the bond money and form with the Residential Tenancy bond Authority.

If you pay the bond to the departing tenant, make sure the money is transferred into your name, so you can get your money back when you leave.

Make sure you get a receipt for your bond and rent payments.

4. Move in

When you move in you must complete a condition report. This report documents the condition of the property before you move in, and protects you from being blamed for pre-existing damage to the property. Make a note of anything that is broken or dirty; taking digital photos is also a good way to keep a record of the property's condition.

If the accommodation is unfurnished, you will need to buy furniture such as a bed, desk and chair before you move in. You can purchase new or used furniture from specialist retailers, second-hand shops or from other students. See page 10 for suggested furniture shops.

Arranging private rental accommodation

You can rent a vacant house, unit or apartment from a landlord or a real estate agent on your own or with friends. Rental properties are often unfurnished and require a 12-month lease.

Follow these steps to find and book private rental accommodation. Also visit www. swinburne.edu.au/international/ accommodation for more information.

1. Look for properties

The easiest way to find vacant rental properties is by searching online. Visit the following websites to search for properties:

- www.domain.com.au
- www.realestate.com.au
- www.realestateview.com.au

Note: When searching for properties, watch out for fraudulent advertisements and landlords. Do not hand over any money or sign any rental contract before visiting and inspecting the property. If you are unsure of whether any online property advertisement is a scam, contact Swinburne International's accommodation adviser. See page 11 for details.

2. Inspect the properties

The properties you are interested in can be visited at 'open for inspection' times. At these times, the real estate agent or landlord opens the property for viewing. You may also be able to borrow the key from the real estate agent and inspect the property at another time by yourself.

Use the following checklist:

- Does the property have heating and cooling?
- Is the carpet and paint in good condition?
- Are there smoke detectors? (It is a legal requirement that smoke detectors are installed.)
- Does the property have a communal laundry?
- Are the appliances gas or electric? (Gas is cheaper.)
- Are there signs of water leakage?
- Is the property close to campus or close to public transport?
- Do the doors and windows open and close properly?
- Is there a telephone/TV antenna outlet point?

3. Lodge an application

If you decide to apply for a property, you will need to get an application form from the real estate agent.

Fill out the form clearly and attach as many supporting documents as possible; for example:

- a copy of your passport
- Australian bank statements
- evidence of financial support such as a copy of a scholarship letter, pay slips from employers, financial guarantee letter from parents etc.
- your offer letter from Swinburne
- a reference letter from Swinburne staff
- references from previous landlords and employers.

The real estate agent will call you if your application has been accepted by the landlord. Make sure you give the agent the best phone number to contact you. If they cannot get hold of you, they may offer the property to another applicant.

If you have not received a call from the agent within two days of submitting your application, call the agent to enquire about your application.

4. Sign the lease and pay the bond

If your application is successful, you will need to sign a lease contract, and pay the first month's rent and a bond.

The lease

The lease is a legal document between you and the real estate agent or landlord. It outlines the amount of rent to be paid, the rental period, bond amount and other conditions. Before you sign the lease read it carefully to make sure you understand it and agree with the details.

If you are renting the property with other people, each tenants' name should be included on the lease. This means that everyone will be responsible for the rent. If you are the only name on the lease, you can be held responsible for all the rent.

The bond

Once you have signed the lease you will need to pay the first month's rent and a bond, which is a security deposit and cannot be more than the equivalent of one month's rent if the rent is \$350 a week or less.

The bond is held to ensure that when you move out the landlord can cover costs such as cleaning or repairing any damage to the property. If the landlord does not make any such claims, your bond will be fully refunded. You must fill in a bond lodgement form, and the agent or landlord will lodge the bond money and form with the Residential Tenancy Bond Authority.

Once you have paid the bond and first month's rent, and signed the lease, you should receive the following documents from the real estate agent:

- Renting a Home: A Guide for Tenants and Landlord. This booklet outlines your rights as a tenant and also the rights of the landlord. It is available in other languages from the Department of Consumer Affairs. Visit www.consumer.vic.gov.au
- a copy of the lease and bond lodgement form
- a receipt for the bond and the rent you have paid
- a condition report (a list stating the condition of all rooms and their contents)
- a set of keys to the property.
- a statement detailing the agent's power to authorise urgent repairs, and the agent's telephone and fax numbers for urgent repairs.

5. Connect utilities

Household utilities that will need to be connected include the gas and electricity supply, and telephone line.

Most agents offer a free connection service for new tenants. If you require a fixed-line telephone, most telephone companies require that you pay a connection fee. You will also need to pay a telephone rental fee and service fee, which are usually charged monthly.

6. Move in

When you move in, you must complete a condition report. This report documents the condition of the property before you move in, and protects you from being blamed for pre-existing damage to the property.

Make sure you record any marks or damage such as stains on the carpet, holes in the plaster, cracked windows or broken lights. Taking digital photos is also a good way to keep a record of the property's condition.

You should return the condition report to the agent within three days. The agent will then send you a copy that has been signed by the landlord.

You will also need to furnish your new residence. You can purchase new or used furniture from specialist retailers, second-hand shops or from other students. See page 10 for suggested furniture shops.

Moving out of a rental property

Before you move out of the property, make sure you do the following:

- give adequate written notice to the agent of your intention to leave (usually 28 days)
- advise the electricity, gas and telephone companies that you are leaving
- clean the property (this usually involves getting the carpet steam cleaned)
- advise Swinburne of your new address.

After you have moved out, the real estate agent will inspect the property. You should try to attend this inspection with the agent. If the condition of the property is similar to what was outlined in the condition report, the agent will refund your bond.

If you have any problems with retrieving your bond from the real estate agent, contact the Swinburne International accommodation adviser or the housing adviser at your campus.

Temporary accommodation

Looking for accommodation can be a daunting process, and it can take up to four weeks to find the most suitable accommodation. For this reason, you may wish to consider staying in temporary accommodation when you arrive in Melbourne.

A range of hostels, hotels, rooming houses and guest houses are available for short-term accommodation.

Hawthorn campus area

- Swinburne student residences: www.swinburne.edu.au/stuserv/accommodation/on-campus
- Glenferrie Hotel: www.glenferriehotel.com.au
- Quest Hotel: www.questhawthorn.com.au

Prahran area

- Back of Chapel Backpacker: www.backofchapel.com
- Base Backpackers: www.stayatbase.com
- Claremont Hotel: www.hotelclaremont.com
- Pint on Punt: www.pintonpunt.com.au

Melbourne city area

- Greenhouse Backpackers Hostel: www.friendlygroup.com.au
- Richmond Hill Hotel: www.richmondhillhotel.com
- The Victoria Hotel:
 www.victoriahotel.com.au

Wantirna campus area

- Dorset Gardens Hotel: www.dorsetgardenshotel.com.au
- Hotel Cavalier: www.hghotels.com.au
- Punthill Knox: www.punthill.com.au

Outer suburbs

 Student Accommodation Victoria: www.sa-vic.com.au

Other websites

You can also search for short-term accommodation on the following websites:

- www.hotelclub.com.au
- www.lastminute.com.au
- www.ozhotels.com.au
- www.rent-a-home.com.au
- www.serviced-apartments.com.au
- www.shortstayapartments.com.au
- www.visitvictoria.com
- www.wotif.com

Real estate agents

Hawthorn campus area

Matthew lles Pty Ltd

793 Glenferrie Road, Hawthorn 3122 Telephone: +61 3 9818 3580 www.iles.com.au

Jellis Craig

818 Glenferrie Road, Hawthorn 3122 Telephone: +61 3 9810 5000 www.jelliscraig.com.au

Little Realestate

41 Burwood Road, Hawthorn 3122 Telephone: +61 3 8809 5888 www.littlerealestate.com.au

McInnes Property Management

Suite 4, 650 Burwood Road, Hawthorn 3122 Telephone: +61 3 9818 7838 www.mcinnes.com.au

Noel Jones Real Estate

150 Cotham Road, Kew 3101 Telephone: +61 3 9817 4535 www.noeljones.com.au

RT Edgar Boroondara

1153–1157 Burke Road, Kew 3101 Telephone: +61 3 8888 2000 www.rtedgar.com.au

Run Property

212 Riversdale Road, Hawthorn 3122 Telephone: +61 3 8809 5000 www.run.com.au

Woodards

273 Camberwell Road, Camberwell 3124 Telephone: +61 3 9805 1111 www.woodards.com.au

Prahran campus area

Beller Real Estate Pty Ltd

92 Chapel Street, Windsor 3181 Telephone: +61 3 9510 1966 www.beller.com.au

Biggin & Scott

305 High Street, Prahran 3181 Telephone: +61 3 9520 9000 www.bigginscott.com.au

Castran Gilbert (Aust) Pty Ltd

102-108 Toorak Road, South Yarra 3141 Telephone: +61 3 9826 8788 www.castrangilbert.com.au

Hocking Stuart (Armadale) Pty Ltd

835 High Street, Armadale 3143 Telephone: +61 3 95090411 www.hockingstuart.com.au

Hodges

312-314 Hawthorn Road, Caulfield 3162 Telephone: +61 3 9533 0999 www.hodges.com.au

Marshall White & Co Pty Ltd

1111 High Street, Armadale 3143 Telephone: +61 3 9822 8711 www.marshallwhite.com.au

Noel Jones

116 Hawthorn Road, Caulfield 3162 Telephone: +61 3 9532 8111 www.noeljones.com.au

Wantirna campus area

Barry Plant Real Estate 6/249 Stud Road, Wantirna Telephone: +61 3 9801 4777 www.barryplant.com.au

Hill Real Estate

384 Burwood Highway, Wantirna Telephone: +61 3 9800 0700 www.hillrealestate.com.au

K.R. Peters

1298 High Street Road, Wantirna Telephone: +61 3 9800 0000 www.krpeters.com.au

Professionals

207 Stud Road, Wantirna South Telephone: +61 3 9801 2222 www.professionalswantirna.com.au

Ray White

229 Stud Road, Wantirna Telephone: +61 3 9800 2222 www.raywhitewantirna.com.au

Stockdale & Leggo

5/249 Stud Road, Wantirna Telephone: +61 3 9800 0100 www.stockdaleleggo.com.au

Shopping and markets

Furniture and homewares

Freedom Furniture

Victoria Gardens Shopping Centre Corner Victoria and Burnley Streets, Richmond www.freedom.com.au

Ikea

Victoria Gardens Shopping Centre Corner Victoria and Burnley Streets, Richmond www.ikea.com.au

K-Mart

Victoria Gardens Shopping Centre Corner Victoria and Burnley Streets, Richmond www.k-mart.com.au

Target Station Street, Camberwell www.target.com.au

Markets

Camberwell Sunday Market Station Street, Camberwell Open: every Sunday, 7.00am–12.30pm www.sundaymarket.com.au

Prahran Market

163 Commercial Road, South Yarra Open: Tuesday, Thursday, Friday, Saturday, Sunday www.prahranmarket.com.au

Preston Market 30 Centre Way, Preston Open: Wednesday–Saturday www.prestonmarket.com.au

Queen Victoria Market

513 Elizabeth Street, Melbourne Open: Tuesday, Thursday, Friday, Saturday, Sunday www.qvm.com.au

South Melbourne Market

Corner York, Cecil and Coventry Streets, South Melbourne Open: Wednesday, Friday, Saturday, Sunday www.southmelbournemarket.com.au

The Esplanade Market Upper Esplanade Rd, St Kilda Open: every Sunday, 10.00am–5.00pm www.stkildamarket.com

Second-hand furniture

Salvation Army 529 Riversdale Road, Camberwell Telephone: +61 3 9882 3774 www.salvationarmy.org.au

St Vincent de Paul 254 Auburn Road, Hawthorn Telephone: +61 3 9818 5456 www.vinnies.org.au

Swan Street Sales 365 Swan Street, Richmond Telephone: +61 3 9428 0677 www.swanstreet.com.au

Trading Post www.tradingpost.com.au

Electrical appliances

Harvey Norman www.harveynorman.com.au

The Good Guys www.thegoodguys.com.au

Furniture movers

Man with a Van Telephone: +61 3 9417 3443 www.manwithavan.com.au

Mini Movers Telephone: 1300 882 440 www.minimovers.com.au

Furniture storage

Guardian Storage www.guardianstorage.com.au

Howards Storage World www.hsw.com.au

Kennards Self Storage www.kss.com.au

Storage King www.storageking.com.au

Useful contacts

Accommodation Adviser – for international students Telephone: +61 3 9214 5551 Email: accommodation@swinburne.edu.au

Housing and Finance Adviser (Hawthorn campus) Telephone: +61 3 9214 8882 Email: bgraham@swinburne.edu.au

Housing and Finance Adviser (Croydon campus) Telephone: +61 3 9726 1712 Email: sgowan@swinburne.edu.au

Housing and Finance Adviser (Wantirna campus) Telephone: +61 3 9214 1905 Email: grebeiro@swinburne.edu.au

Other organisations

Consumer Affairs Victoria Telephone: 1300 558 181 www.consumer.vic.gov.au/students

The Tenants Union of Victoria Offers free advice on tenant's rights Telephone: 9416 2577 www.tuv.org.au

Residential Tenancy Bond Authority The government department responsible for holding tenants bond Telephone: 1300 137 164

www.rtba.vic.gov.au

Victorian Equal Opportunity and Human Rights Commission Telephone: 9281 7111 or 1800 134 142 Email: information@veohrc.vic.gov.au

www.humanrightscommission.vic.gov.au/ Home.asp

Dispute Settlement Centre 4/456 Lonsdale St, Melbourne VIC 3000 Telephone: 9603 8370 or 1800 658 528 Email: dscv@justice.vic.gov.au

Study Melbourne www.studymelbourne.vic.gov.au



FURTHER INFORMATION

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